Warranty form | CPA Chiptuning



Contact	
Name, First Name	
Street and house number	
ZIP, City	
Telephone	Mobile
Telefax	E-Mail address
Information about your oar	
Information about your car	
Car manufacturer	Modell
kW	Engine number
Car serial number	Mileage when installing the PowerBox
Registration date	Number plate
Information about your order and PowerBox	
PowerBox Ultra	PowerBox Nitro
Invoice number	Date of invoice
Serial number of the PowerBox	
Important attachments about the warranty form	
Copy of your cars service booklet	the cars registration document
I have read the warranty conditions, the installation instructions and the supplement sheet "Important legal information" and understood them	
technically and legally. Furthermore, I assure that I will only operate the PowerBox with the standard setting level 6 (see installation instructions "Setting additional power").	

Warranty conditions

Engine warranty for the CPA PowerBox Ultra and PowerBox Nitro

CPA Performance GmbH, Jurastraße 1, 73119 Zell unter Aichelberg, (hereinafter called as CPA) is liable for the following engine warranty, exclusively for the products PowerBox Ultra and PowerBox Nitro, solely towards the consumer as defined in § 13 BGB

Warranty Terms and Conditions

Engine warranty for the CPA Powerbox Ultra and Powerbox Nitro

CPA Performance GmbH, Jurastrasse 1, 73119 Zell unter Aichelberg, (hereafter referred to as CPA) undertakes the following engine warranty for customers with Powerbox Ultra's and Powerbox Nitro's.

1. Warranty Coverage

1.1 Admission Area

This engine warranty is only valid for vehicles that are registered in Germany, Austria or Switzerland

1.2 Components and Parts

It covers all damage to the following components and parts, which are proven exclusively responsible through the use of the Powerbox Ultra or Powerbox Nitro.

- Turbocharger
- Engine parts, provided that they are connected to the oil circuit (except for the clutch and coupling parts integrated in the gearbox)
- Piston
- Crankcase
- Crankshaft
- Crankshaft gear
- Engine block
- Engine valves
- Camshaft
- Oil pan
- Connecting rods
- Valves
- Calve shafts
- Cylinder liners
- Cylinder head
- Intake manifold
- Drive shafts
- Cardan shaft
- Cardan shaft bearing

2. Warranty Period

The warranty period begins upon receipt of the Powerbox Ultra or Powerbox Nitro and is valid for 12 months for a Powerbox Ultra, 24 months for a Powerbox Nitro and up to a total mileage of the vehicle of 100,000 kilometers (62,000 miles.)

3. Warranty Prerequisites

The engine warranty is only valid under the condition that;

3.1 The warranty form enclosed with the Powerbox Ultra or Powerbox Nitro is fully completed within 14 days of receipt of the Powerbox Ultra or Powerbox Nitro and returned to CPA with all important documentation (service book, vehicle registration and see warranty form).

3.2 The initial registration of the vehicle when registering the Powerbox Ultra or Powerbox Nitro is no longer than 5 years ago.

3.3 The vehicle is not used commercially.

3.4 The engine was in undamaged condition upon installation.

3.5 In addition to chip tuning by CPA products, no further changes (especially performance-enhancing or exhaust-gas-reducing measures of any kind) have been made to the engine, the drive train and / or the control and computer systems of the vehicle.

4. Warranty Exclusions

There is no warranty for damages which are based on the following;

4.1 The service and maintenance work deemed necessary at specified intervals by the vehicle manufacturer was not carried out by a respective workshop of the manufacturer.
4.2 The permissible trailer load or permissible total weight of the vehicle has been exceeded.

4.3 The vehicle is or has been used in motorsport or at driving events with a competitive nature and all associated testing.

5. Termination of the Warranty

5.1 The use of fuel types not approved by the vehicle manufacturer leads to the invalidation of the warranty claim. The guarantee is invalid without exception if the vehicle was operated with fuel quality lower than 98 octane.

5.2 The warranty is not transferable to other vehicle owners and expires when the Powerbox Ultra or Powerbox Nitro is installed in another vehicle and/or transfers ownership.
5.3 The warranty is voided if the Powerbox Ultra or Powerbox Nitro is operated with a higher setting than the default setting (see installation instructions, "Setting more power").
5.4 The warranty claim can also be extinguished if the customer does not meet the conditions set out in paragraph 7 described in the guarantee case.

5.5 The warranty does not apply to damage caused by an accident, i.e road accidents, external mechanical influences or traffic type damage.

5.6 The warranty is voided for damage caused by the fault of the guarantor or by third parties, in particular due to improper use of the vehicle, the powerbox or through willful acts. 5.7 The warranty claim is invalid if the Powerbox is installed in a vehicle type for which the Powerbox was not supplied by the warranty provider.

6. Filing a claim

6.1 In the event of damage to the vehicle components included in this warranty and parts (see section 1.2) within the warranty period, CPA must be informed immediately. The written request for the guarantee must be sent to the following address

CPA Performance GmbH Jurastrasse 1 73119 Zell unter Aichelberg

6.2 The following documents and information must be presented or provided with the written notification of the warranty,

6.2.1 Purchase receipt of the Powerbox Ultra or Powerbox Nitro

6.2.2 Serial number of the Powerbox Ultra or Powerbox Nitro

6.2.3 Original service booklet of the vehicle manufacturer or comparable documents from

which it is possible to observe the service intervals specified by the vehicle manufacturer. 6.2.4 Copy of the vehicle registration certificate

6.2.5 Current mileage

6.2.6 Purchase receipt for the vehicle (purchase contract / purchase invoice in copy) 6.2.7 Installation confirmation consisting of: detailed images of all plug connections in the installed state and a further picture of the engine compartment, including the connected Powerbox

7. Procedure for filing a repair authorization request

7.1 Prior to repair, damage assessment or other work on the vehicle, the instructions of CPA must be obtained in writing and must be complied with.

7.2 The commissioners of CPA are to be allowed to examine the engine damage and to provide all information necessary for the determination of the damage

7.3. If one of these conditions is violated, the warranty claim is invalidated (expires)

8. Services in the event of a guarantee and statutory warranty

8.1. CPA will undertake the repair and repair costs for the engine components and parts covered by this warranty that are necessary and actually incurred for the recovery of up to a maximum of EUR 5,000 per claim.

8.2. The product warranty on the Powerbox Ultra or Powerbox Nitro is not limited by the engine warranty.

9. Final provisions, notes and assumptions

9.1. Verbal agreements are not admissible. All agreement require written form.

 $9.2\ {\rm The}\ {\rm Powerbox}\ {\rm Ultra}\ {\rm or}\ {\rm Powerbox}\ {\rm Nitro}\ {\rm was}\ {\rm expressly}\ {\rm installed}\ {\rm on}\ {\rm request}\ {\rm of}\ {\rm the}\ {\rm customer}.$

 $9.3\ {\rm When}\ installing\ a\ {\rm Powerbox},$ the warranty is usually voided by the vehicle manufacturer.

9.4. By installing or using the Powerbox in public road traffic, as a rule, the general permission to operate the vehicle expires. When used in road traffic, it is essential that a pre-installation inspection be carried out by an officially recognized testing facility certified for 19 StVZO and confirmed equivalent to 22 StVZO.

9.5 As a rule, the vehicle owner loses insurance coverage after installing the Powerbox. It is therefore strongly recommended that prior to installation or use, that the insurer be notified of tuning and coverage be confirmed by the insurer in written form.

10. Applicable law

Granting of the motor guarantee is subject to the validity of the German law.